

PRINTSHOP MAIL SUITE



PrintShop Mail Web Designer Guide



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1 Introduction

Welcome to PrintShop Mail Web, the easy-to-use, powerful, and open web-to-print system. PrintShop Mail Web is a Web-to-Print solution that allows print providers and brand owners to effectively manage promotional print flows, streamline customer interaction, and combines the benefits of Variable Information (VI) with On-Demand Printing.

PrintShop Mail

PrintShop Mail allows to prepare and add template documents to PrintShop Mail Web. Template documents are used as the basis for print jobs, meaning that it is possible to reuse the templates by uploading new databases.

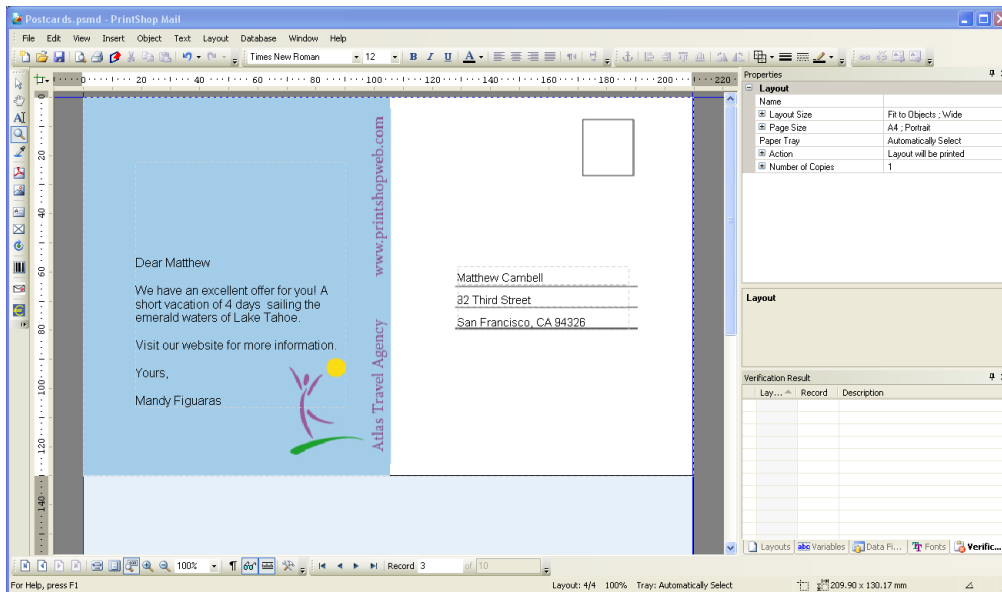
This guide provides information how to publish templates from PrintShop Mail. If you are new to PrintShop Mail you can check the PrintShop Mail site at www.objectiflune.com. On that site are several guides than can help you get started.



2 PrintShop Mail user interface

Here a global overview of the PrintShop Mail graphical user interface (GUI).

- **Tools toolbar:** This toolbar allows you to insert (variable) text and images, rotate items and insert PDF files.
- **Layout toolbar:** This toolbar allows you to skip to the different layouts.
- **Database toolbar:** This toolbar allows you to browse the records and gives a preview of the variables used in PrintShop Mail.
- **Layout window:** Gives a preview of the current layout.
- **Properties panel:** The Properties Panel is the part of the PrintShop Mail screen that shows the properties of the currently selected item.
- **Different toolbars:** Here you can change i.e the font, borders around text, paragraph settings, borders around text- and image boxes and many more features.
- **Menu:** The menu, where you can select different options.



The PrintShop Mail user interface



3 Publication settings

When publishing documents to PrintShop Web, it is important to check the following:

- Windows Printer Settings
- PrintShop Mail Publication Settings

3.1 Windows Printer Settings

To print documents correctly it is important that the printer set in the PrintShop Mail document matches the printers available on the PrintShop Mail Web server. Check the following:

- [Printer name](#)
- [Verify the PPD version](#)

3.1.1 Printer name

The printer name should match. PrintShop Mail Web verifies if the printer specified in the document is available on the web server. If the printer is not available, the default printer will be used for that document. You won't get a warning when you publish the document and you should check the printer name in PrintShop Mail Web after publishing the document.

On the PrintShop Mail Web server you can add, delete and modify printers in the *Printers and Faxes* window of the Microsoft Windows operating system. This window can be accessed via the *Start* menu.

3.1.2 Verify the PPD version

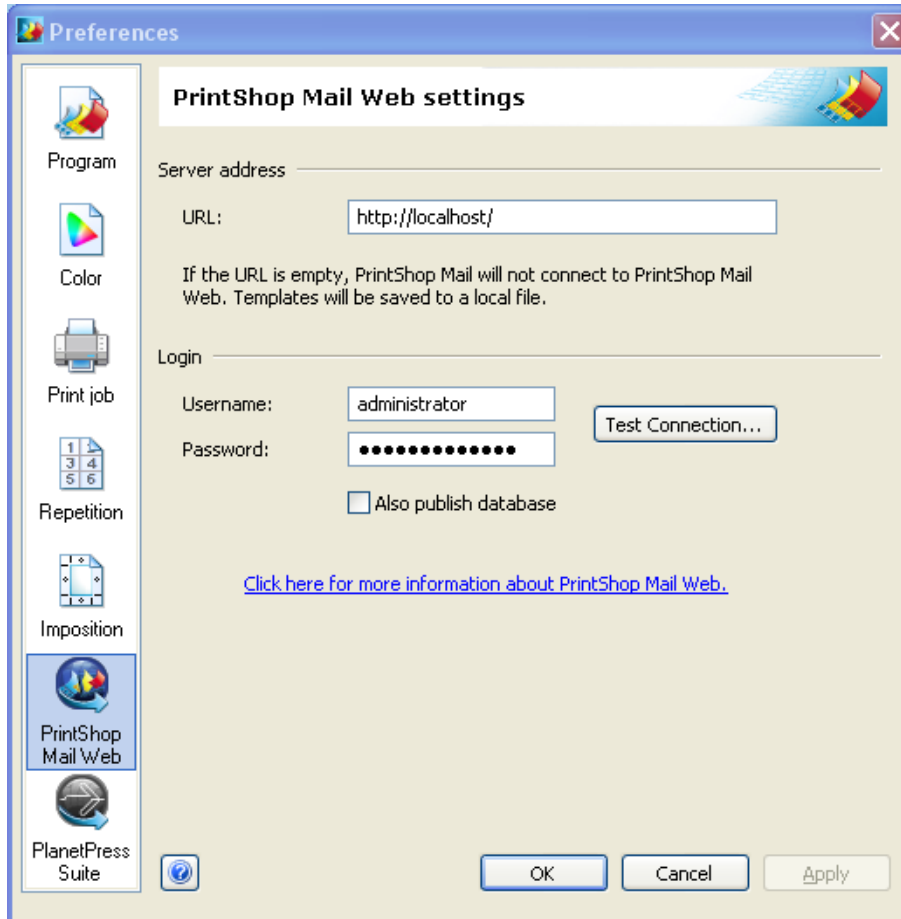
PostScript printer description (PPD) files describe the fonts, paper sizes, resolution capabilities, and other features that are standard for your PostScript printer. PPD files are used by PostScript printer drivers to determine how to print your document. If you do not use the correct PPD file, your document might not print correctly, or not all of the printer's features will be available when you print.

Use the same PPD (PostScript Printer Description) on both your PrintShop Mail client machine and PrintShop Mail Web server. Contact your System Administrator which PPD to use.

3.2 PrintShop Mail Publication Settings

In order to publish documents to the PrintShop Mail Web server it is required to adjust the settings in PrintShop Mail. To change these settings open the *Preferences* dialog of the PrintShop Mail (*Edit* menu). Select the *PrintShop Mail Web* pane on the left side of the *Preferences* dialog. Change the settings for the *URL*, *Login* and *Password*. Contact the Administrator of the PrintShop Mail Web server for the correct settings.

To test your settings click the *Test Connection* button.



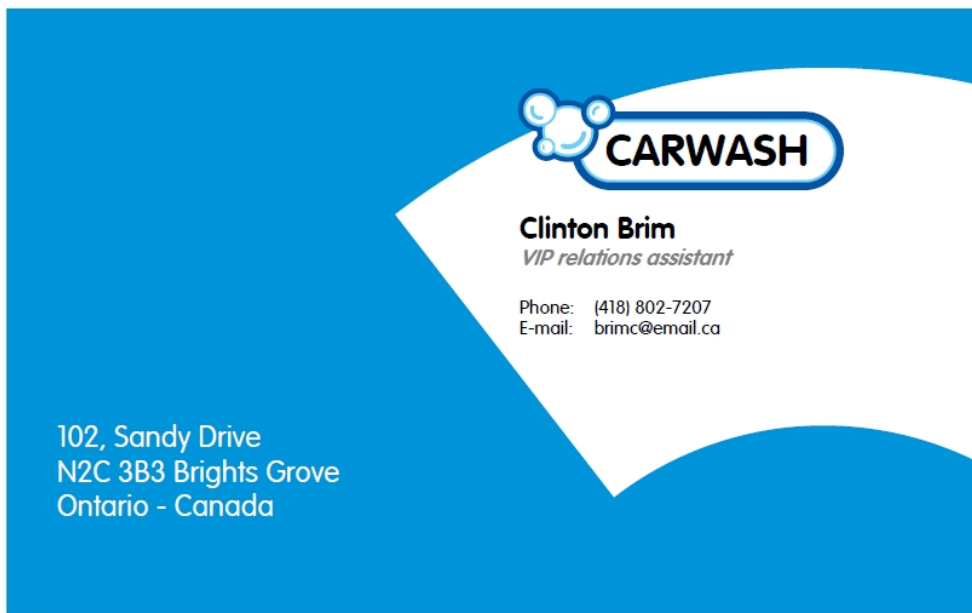
The PrintShop Mail Web settings pane in PrintShop Mail



4 Business Cards

A business card is one of the cost-effective marketing tools a business can have. With PrintShop Mail you can create business cards in a minute, print them or publish them to PrintShop Mail Web. Publishing to PrintShop Mail Web is a great advantage. Clients can fill in their names and order business cards anytime, anywhere. In this section you will learn how to:

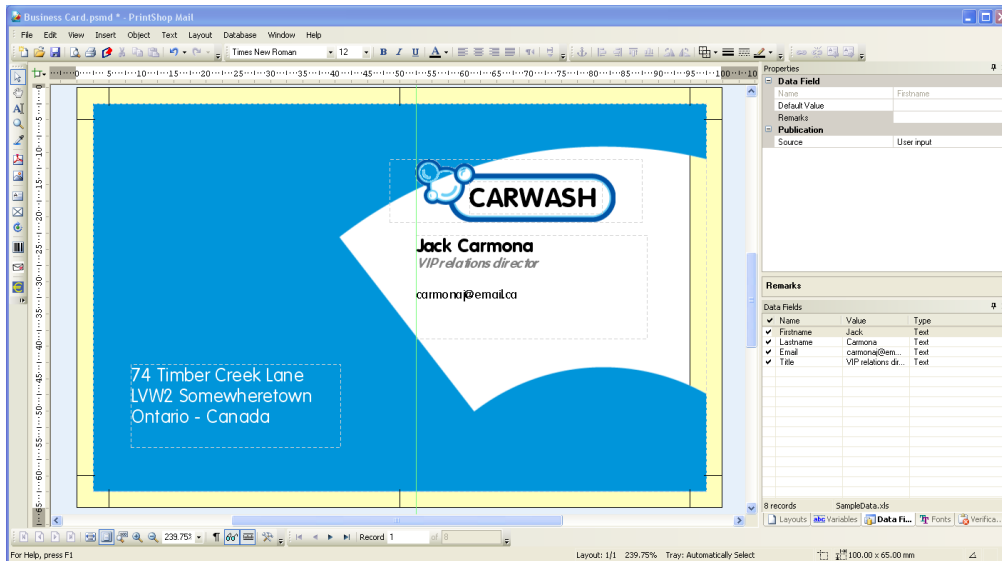
- Create a business card with variables
- Enable repetition on a page
- Upload the business card to PrintShop Mail Web
- How to change the data in PrintShop Mail Web



A business card example

4.1 The Business Card document

Start the PrintShop Mail application. Open the job *Business Card.psmd* in the *Business Card* folder. The business card document consists of one layout with crop marks. The document contains various variables and the background image is a PDF file.



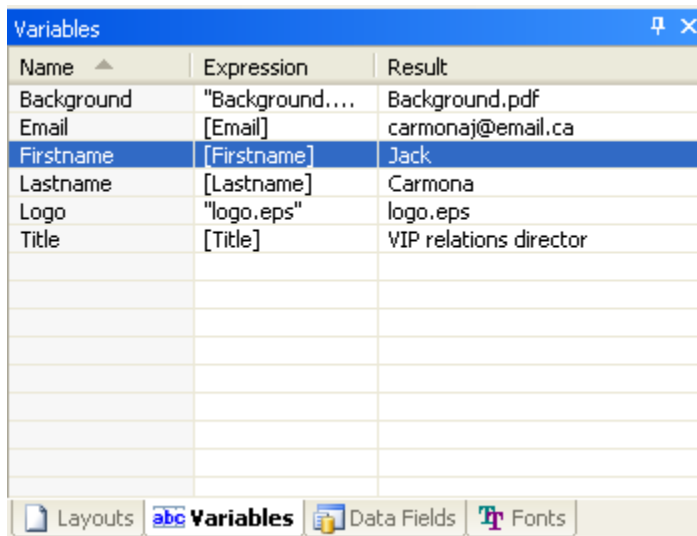
The business card document

4.2 Variable Text

Text objects in PrintShop Mail can contain both static and variable text. Variables are surrounded by the @ character. Click in the *Variable Pane* of the *Properties* window to view the variables for this document.

Variables and Data Fields

When creating variables in PrintShop Mail, the variables will be shown in the *Variables* pane. To let customers input data in PrintShop Mail Web a *Data Field* should be created.



Name	Expression	Result
Background	"Background....	Background.pdf
Email	[Email]	carmonaj@email.ca
Firstname	[Firstname]	Jack
Lastname	[Lastname]	Carmona
Logo	"logo.eps"	logo.eps
Title	[Title]	VIP relations director

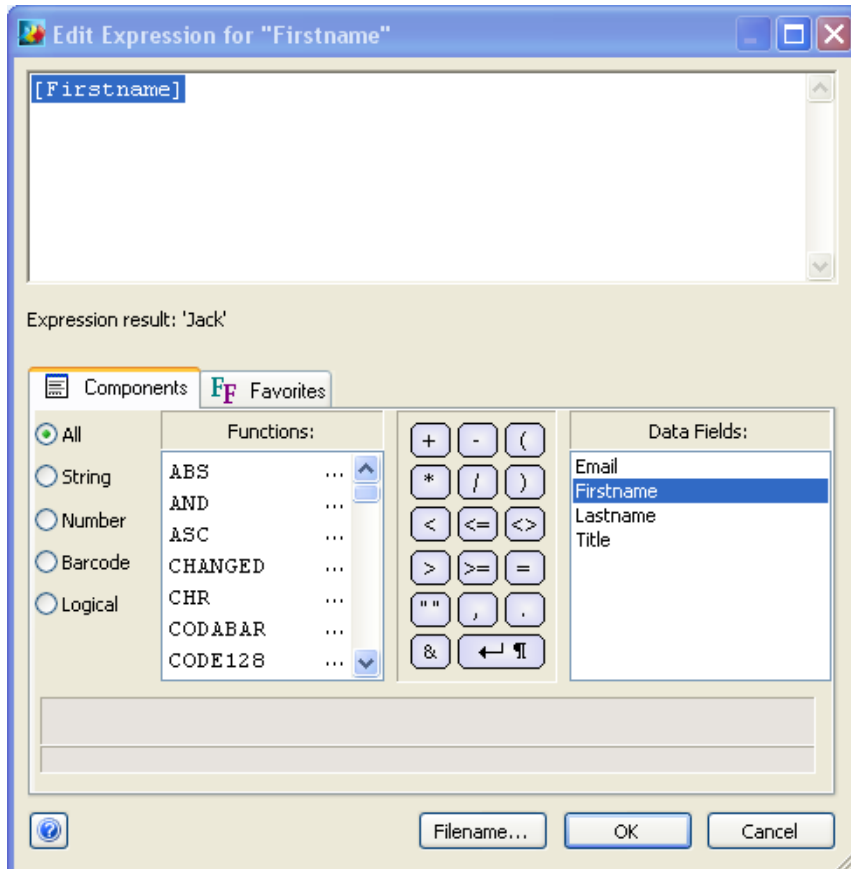
Layouts Variables Data Fields Fonts

The business card variables

Data Fields are representatives for the variable data that can be provided either directly through a database that you link to a PrintShop Mail document, or through any other data source, for example a database which is uploaded by a PrintShop Mail Web client or a web form. For more information on *Variables* and *Data Fields* please refer to the PrintShop Mail manual.

4.3 Expressions

To create a *Data Field* an expression so should be created for one or multiple variables. Each variable in the business card document has an expression and a result. By double clicking a variable the expression builder will appear.



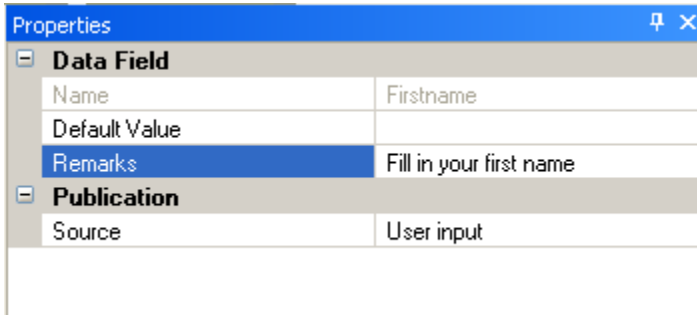
The expression builder

Enter the name of the variable or a custom value and place this between square brackets. The expression automatically creates a *Data Field*.

4.4 Data Field properties

Select the *Data Fields* pane. By selecting a *Data Field*, you can view and edit its properties in the *Properties* panel. The *Data Field* properties let you change the following items:

- **Default Value:** this value will be initial value that the end user will be see in PrintShop Web
- **Remarks:** the information in this field will add a comment to the PrintShop Mail Web user input form. You can use this to give clients a hint about the information that need to be entered for this field.
- **Source:** this option can be either *Database*, a database uploaded by the PrintShop Web client, or *User Input*, manually entered data using a web form.



The screenshot shows a 'Properties' window with two expandable sections. The 'Data Field' section is expanded, showing three rows: 'Name' with the value 'Firstname', 'Default Value' which is empty, and 'Remarks' with the value 'Fill in your first name'. The 'Remarks' row is highlighted in blue. Below this is the 'Publication' section, which is also expanded, showing a 'Source' row with the value 'User input'.

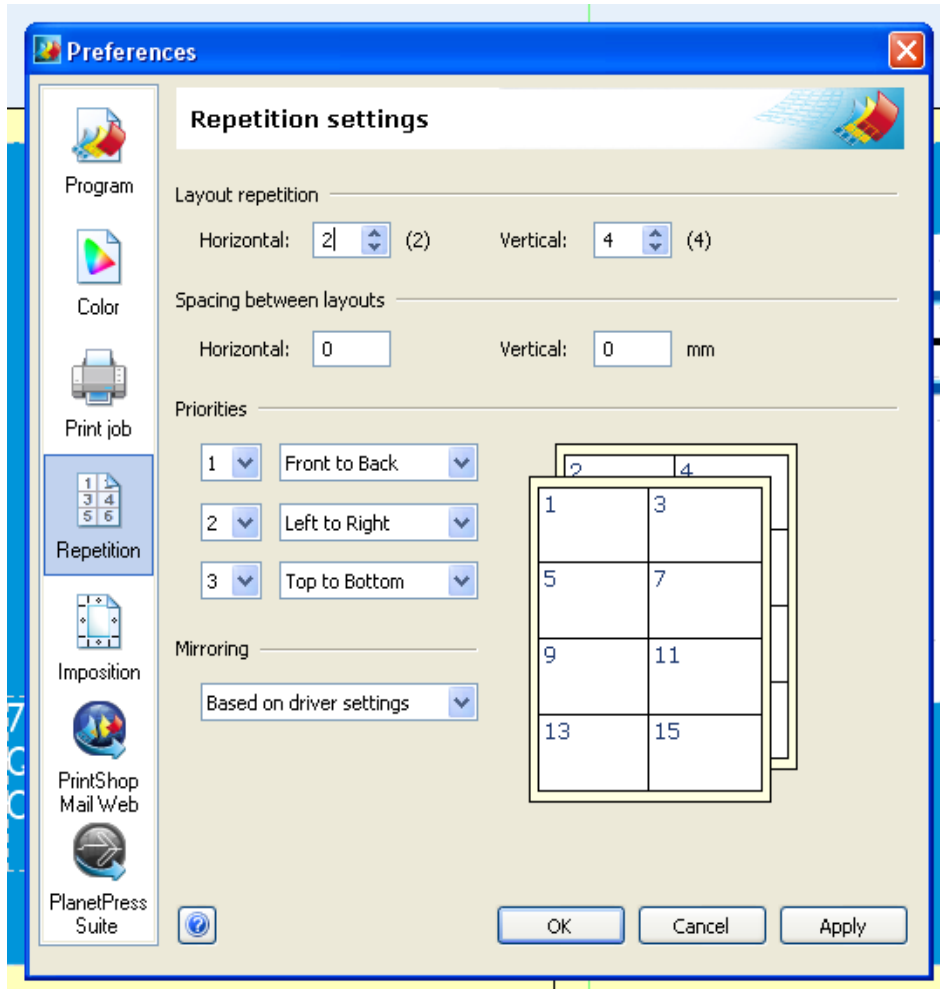
Properties	
Data Field	
Name	Firstname
Default Value	
Remarks	Fill in your first name
Publication	
Source	User input

The Source options

In the Business Card document we used *User Input* for the data fields. In the PrintShop Mail Web web site the client should enter data by typing it in a web form.

4.5 Crop marks and Repetition settings

PrintShop Mail has the ability to print crop marks and print multiple layouts (in this case business cards) on a paper. These settings can be found in the PrintShop Mail preferences.



Repetition settings in PrintShop Mail

Crop marks

To print crop marks around a layout, select *Imposition* in the *Preferences* dialog (*Edit* menu)

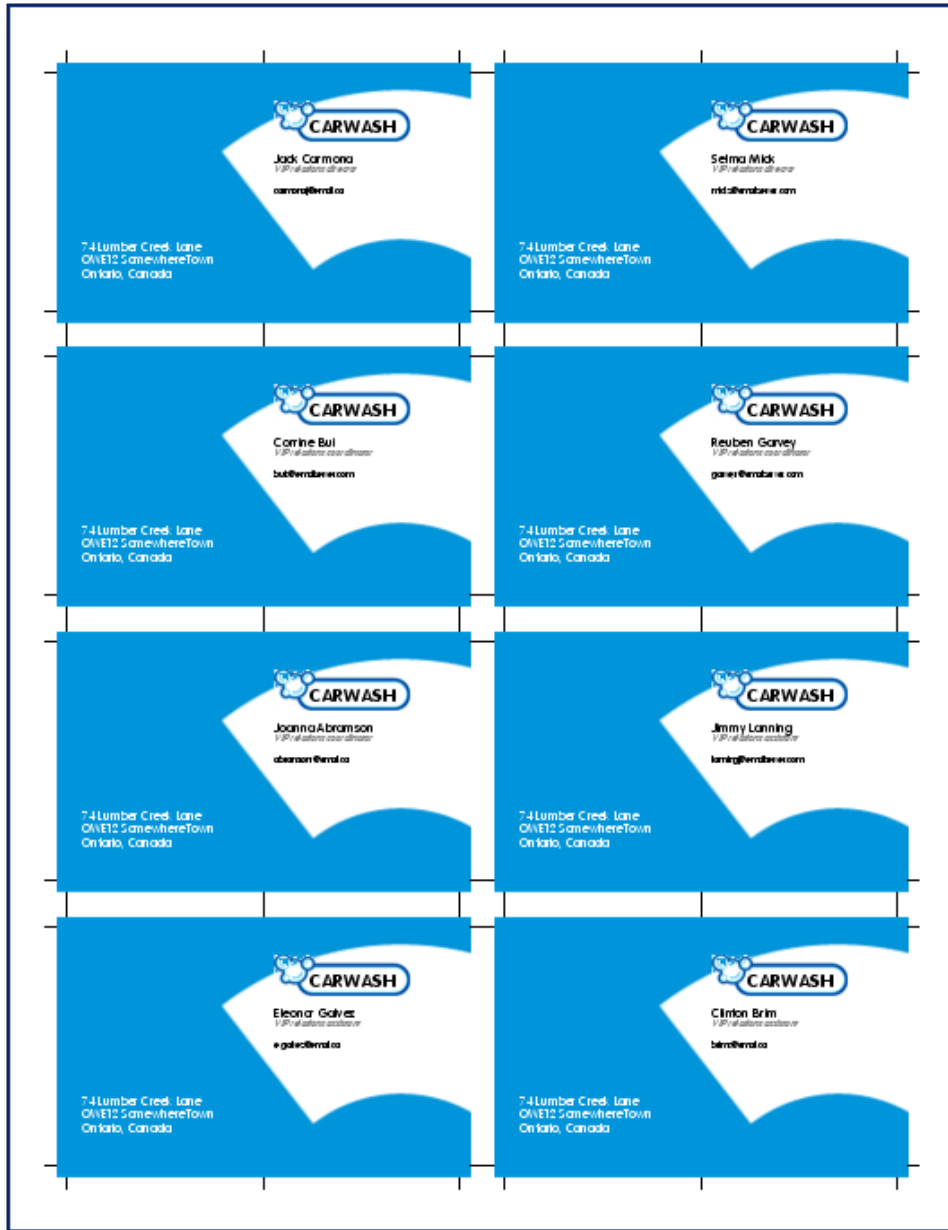
Repetition

The settings in the *Repetition* panel allows you to print multiple layouts on a page. The values between the brackets by *Horizontal* and *Vertical* are the maximum of repetition for this layout on page.

In this case we used the paper format A4. If you change the paper size in the *Page Setup* (*File* menu) to for example A3 the maximum number of repetition will also change. Before you print or upload the job you may verify the document, which reduces errors. You can find this option in *Layout* menu (*Verify Document*).

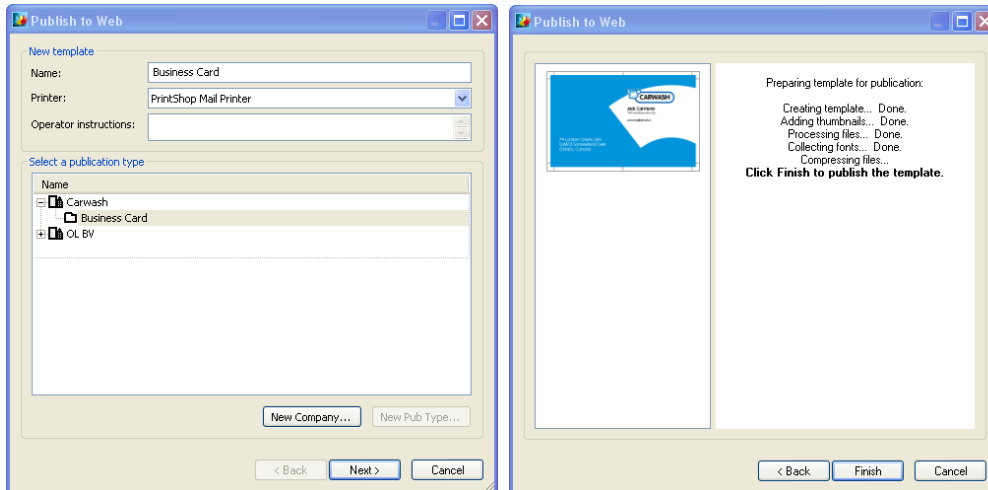
4.6 Print the job

You may want to verify the output before publishing the document to PrintShop Web. Select *Print* in the *File* menu to output the document to a printer.



4.7 Publish to PrintShop Web

Upload the job to PrintShop Web. Before continuing be sure that you have read the instructions in the chapter *How to Publish templates from PrintShop Mail* in the PrintShop Mail manual.



A business card example

Select *Publish to Web* in the *File* menu and follow the instructions on-screen. In the *Publish to Web* dialog create a new publication type and click *Next*. Follow the instructions on-screen to publish the document.

4.8 The online document

After publishing the template document your customers can start creating jobs using the PrintShop Mail Web web site.

Open a browser, for instance Internet Explorer and enter the URL of your PrintShop Mail Web web site. Login, navigate to the *New Document* section and select the *Business Card* document. The user input form appears showing three input fields. Change the values of these fields and click *Preview* to update the thumbnail and view your changes.

Click *Next* to complete the ordering process.

The screenshot shows a web browser window titled "PrintShop Mail Web: New Document - Mozilla Firefox". The address bar shows "http://localhost/site.php?formid=preview_inlt_form&id=4". The page header includes the "PRINTSHOP MAIL WEB" logo and a navigation menu with options like "Home", "New Document", "Order Manager", "Checkout", "Companies", "Users", "Publication Types", "Collections", and "Settings". A user is logged in as "administrator administrator" with links for "My Account", "Log off", and "English". A breadcrumb trail reads "New document » Enter data » Softproof » Checkout". A shopping cart icon indicates "Number of items in your cart: 0".

The main content area is titled "User Input fields" and contains a table of input fields:

Fields	
Firstname:	Peter
Lastname:	Parker
Title:	Web Developer
Email:	pp@carwashpwmwebdemo.com

Below the table are three buttons: "Update Preview", "Back", and "Next". To the right of the input fields is a "Thumbnail" section showing a preview of a business card. The card has a blue background with a white wave-like shape. Text on the card includes "CARWASH", "Jack Carwash", "100 Main Street", "Toronto, Ontario", and "Canada".

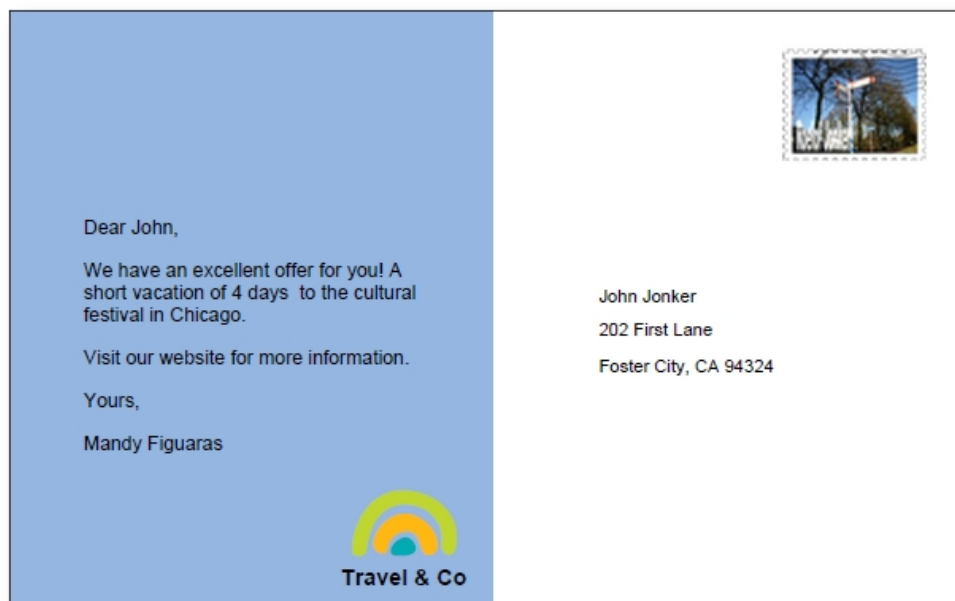
The business card user input form showing the data fields



5 Postcards

A travel agent wants to inform existing customers that they offer short vacations. They decide to send each customer a personalized postcard, based on their vacation interest last year. The interests of the customers are divided in:

- a family vacation
- a cultural vacation
- an active vacation



A business card example

The interest of the customers are stored in a database. That database is going to be used to personalize the cards, with text and an appropriate image. In this section you will learn how to:

- Print pages based on someone's interest
- Enable repetition on a page
- Upload a variable data job to PrintShop Mail Web server
- How to handle it in PrintShop Mail Web

5.1 Ingredients

Creating a variable document is like cooking. To create an excellent meal you need the right ingredients and proper equipment. Without it, the outcome is unpredictable. First we will explain which ingredients are needed for creating this variable data example:

- a database with customers names, addresses, interests etc.
- a PDF file which holds all the layouts for the postcards

	A	B	C	D	E	F
1	Name	Surname	Address	City	Zipcode	Interest
2	John	Jonker	202 First Lane	Foster City	CA 94324	Cultural
3	Edwin and Mary	Foster	921 Second Street	San Francisco	CA 94325	Family
4	Matthew	Campbell	82 Third Street	San Francisco	CA 94326	Active
5	Mike and Joanne	Mondean	98 York Lane	Chicago	CA 94327	Family
6	Anne	Cdinzky	1231 Fopster Road	New York	CA 94328	Active
7	Peter	Webster	92 Forth Street	Foster City	CA 94329	Cultural
8	Chris and Mandy	Tyson	211 Fifth Avenue	Rochester	CA 94330	Family
9	Paul	Newton	732 Pinacle Road	Chicago	CA 94331	Family
10	Nick	Preston	821 Third Avenue	Foster City	CA 94332	Active
11	Andrew	Guarez	21 Second Lane	New York	CA 94333	Cultural



The travel agency wants to send the customers a postcard based on their interest. In this case the vacation interests are:

- **Family:** receives the family postcard
- **Active:** receives the sailing postcard
- **Cultural:** receives the music postcard

The database

First have a look at the database. The field names (in red) are Name, Surname, Address, City, Zip code and Interest. Here are 3 examples, based on customer interest (light blue):

- John's interest is Cultural and he will receive the music postcard.
- Mike and Joanne will receive the family postcard
- Nick will receive the sailing postcard, based on his active interest

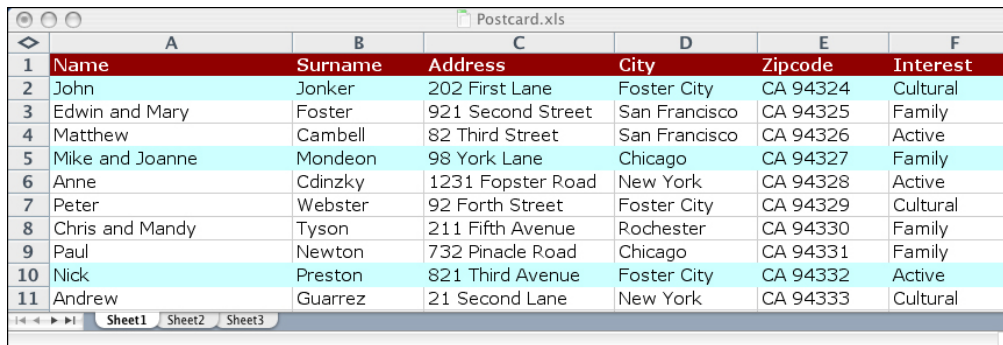
Page 4 of the PDF is going to be used for the addressing and is printed on the reverse side of each card. With PrintShop Mail you do not need to split up the database or the PDF to print this job in one run.

5.2 Layouts

To continue you need to start PrintShop Mail. Locate the *Postcards* folder and open the *Postcards.psmd* document. This document contains 4 layouts using a PDF background image. Scroll through the layouts to view the different designs:

- layout 1: contains the *Family* image
- layout 2: contains the *Sailing* image
- layout 3: contains the *Music* image
- layout 4: contains the *Reverse side* image

Before we continue lets have a closer look at the database and after that what expression is used to print and skip certain layouts.



	A	B	C	D	E	F
1	Name	Surname	Address	City	Zipcode	Interest
2	John	Jonker	202 First Lane	Foster City	CA 94324	Cultural
3	Edwin and Mary	Foster	921 Second Street	San Francisco	CA 94325	Family
4	Matthew	Cambell	82 Third Street	San Francisco	CA 94326	Active
5	Mike and Joanne	Mondeon	98 York Lane	Chicago	CA 94327	Family
6	Anne	Cdinzky	1231 Fopster Road	New York	CA 94328	Active
7	Peter	Webster	92 Forth Street	Foster City	CA 94329	Cultural
8	Chris and Mandy	Tyson	211 Fifth Avenue	Rochester	CA 94330	Family
9	Paul	Newton	732 Pinade Road	Chicago	CA 94331	Family
10	Nick	Preston	821 Third Avenue	Foster City	CA 94332	Active
11	Andrew	Guarrez	21 Second Lane	New York	CA 94333	Cultural

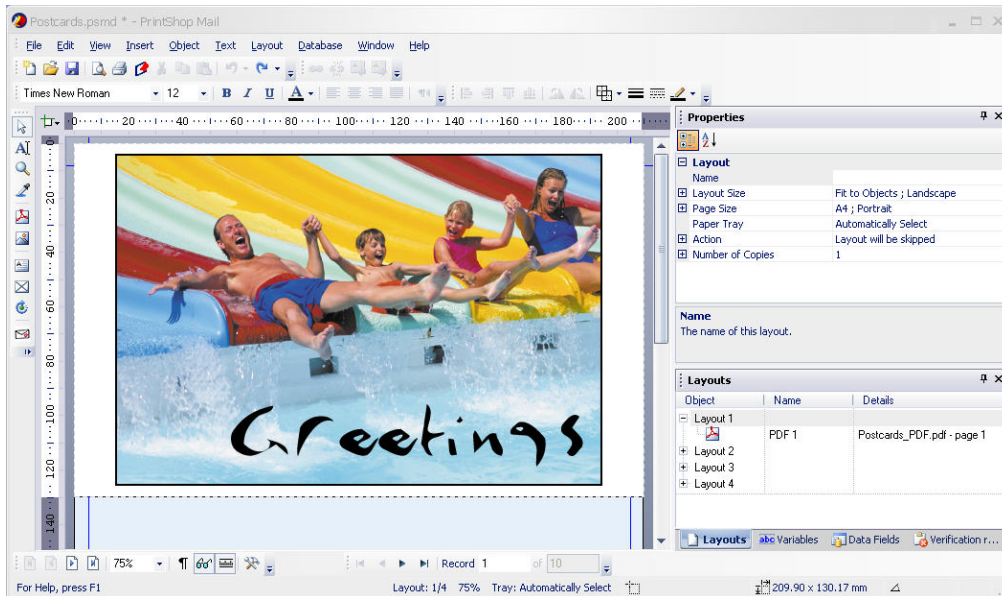
The postcard database

The value of the *Interest* database field defines the layout to be printed. This is handled through an expression. The following table shows per record if the layout will be printed or skipped.

The above shows us that Record 1 will print Layout 3 and Layout 4. Layout 4 will be printed on the reverse side and is required for all records (this is a duplex document).

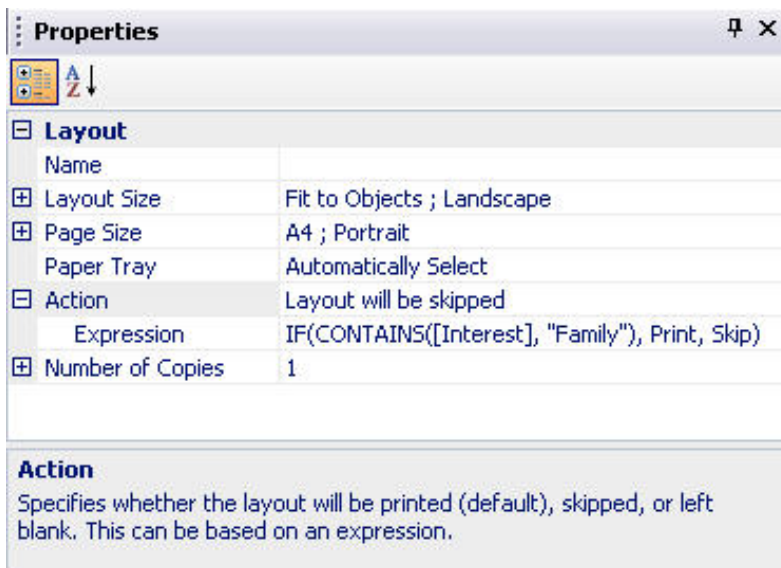
5.3 Layout conditions

To print layouts, based on the customer's interest, we use a *Layout Condition*. *Layout Condition* can skip, print or leave pages blank during the printing process. In this case we have to tell each layout, based on the customer interest, if it should be printed or not (skipped).



A postcard sample

Select *Layout 1* in the *Layout* pane on the right hand side of the PrintShop Mail window. The layout shows the *Family* image. We want to print this layout if a customer is interested in a family vacation. The *Action* item in the *Properties* pane tells you if the current layout is going to be printed or not.

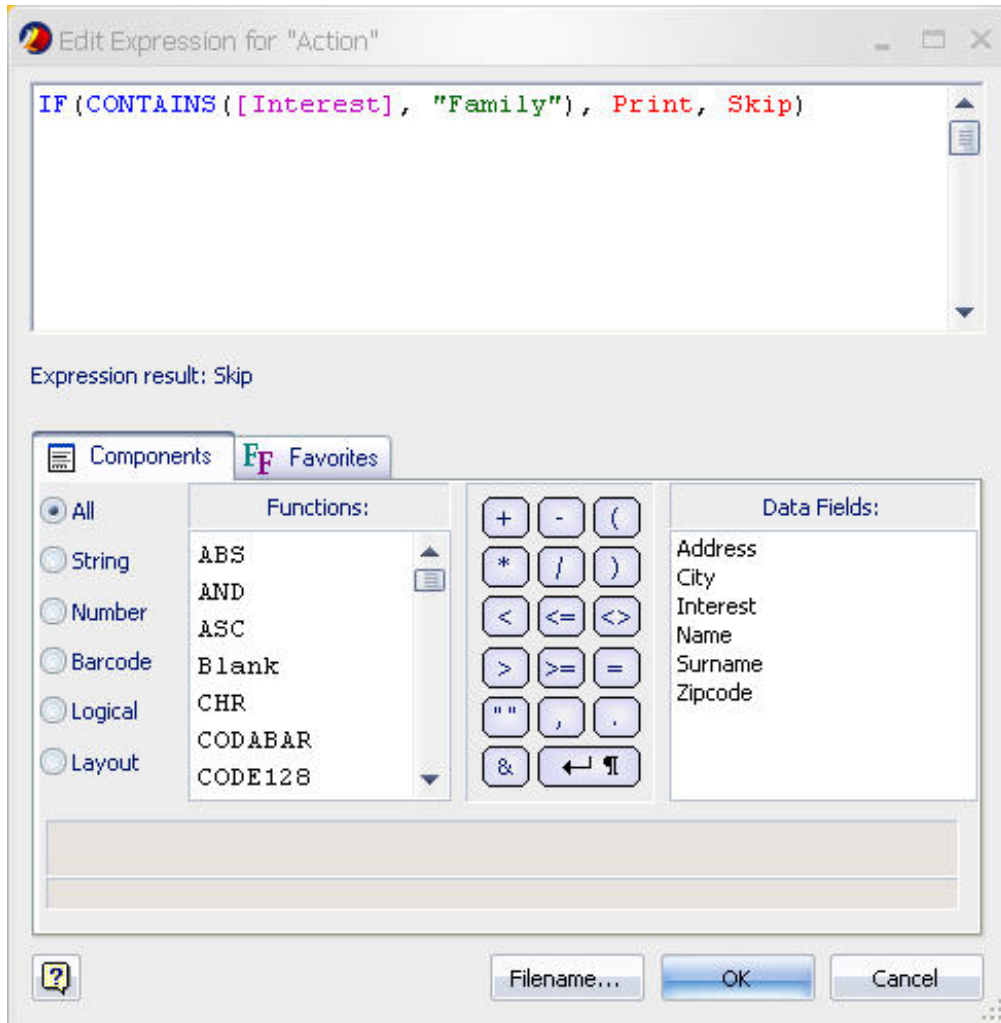


The Action option in the Properties pane

Scroll through the records using the browse options at the bottom of the screen and you will notice that each layout has its own condition.

Setting up a condition

To change the layout condition select the layout in the *Layouts* pane and click the *Action* value in the Properties pane. This will open the Expression builder showing the expression for the selected layout.



The layout condition in the expression builder

Below an overview of the layout conditions used in the postcard document.

Layout 1:
`IF(CONTAINS([Interest], "Family"), Print, Skip)`

The explanation for this expression is, if the database field *Interest* contains the text *Family*, it will print. If it does not contain the text *Active* it will not print and skip the layout.

Layout 2:
`IF(CONTAINS([Interest], "Active"), Print, Skip)`

If the database field *Interest* contains the text *Active*, it will print. If it does not contain the text *Active* it will not print.

Layout 3:
IF(CONTAINS([Interest], "Cultural"), Print, Skip)

If the database field Interest contains the text *Cultural*, it will print. If it does not contain the text *Cultural* it will not print.

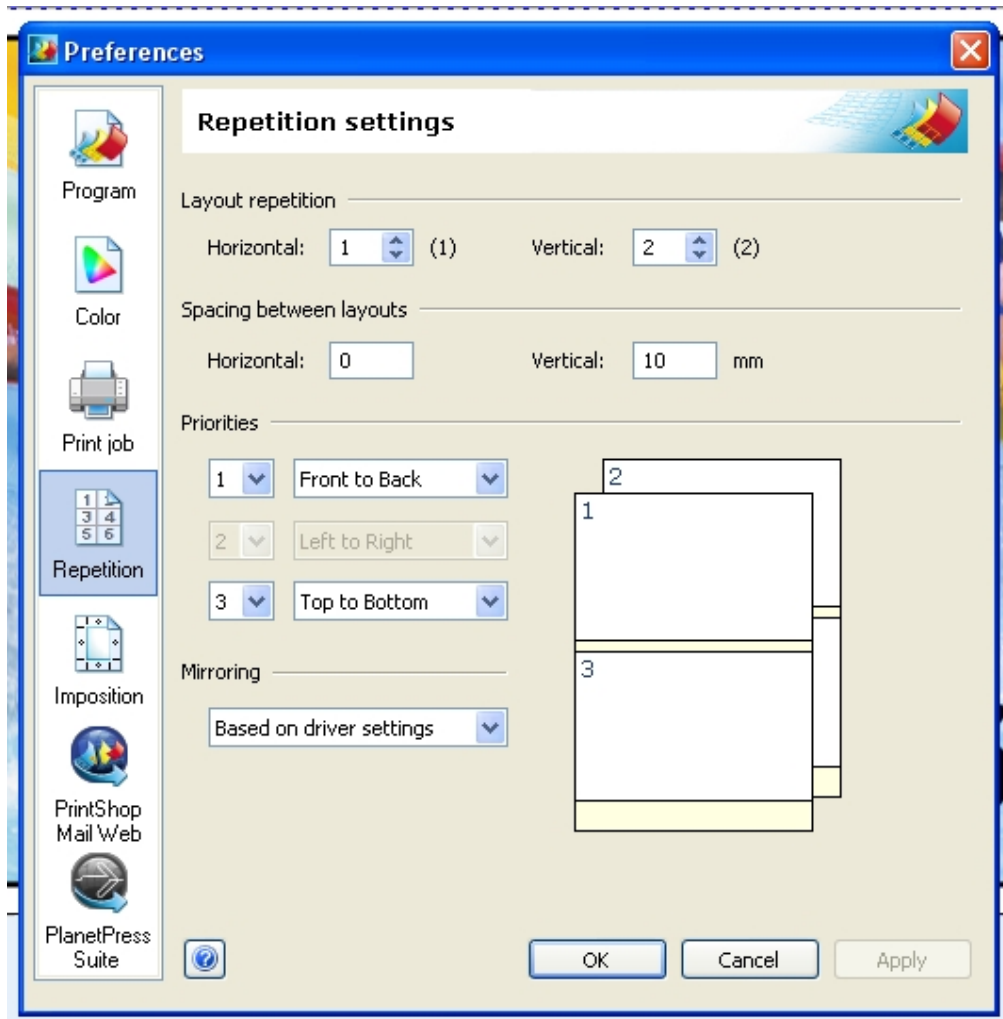
Layout 4:
Print

This layout will print all the records. It will print on the reverse side, as the document will be printed duplex.

5.4 Repetition on page

PrintShop Mail can print multiple layouts on a paper that has a larger format than the size of a layout. The layout in this job has the size of the PDF and depending on the paper source of the printer driver you can determine how many times it should repeat on a page.

The amount of repetition can be selected in the *Repetition* pane of the *Preferences* window (*Edit* menu).



Repetition settings

Changing the paper size, will also change the maximum amount of repetitions. You can change the paper size in the *Page Setup* window (*File* menu).

5.5 Printing the document

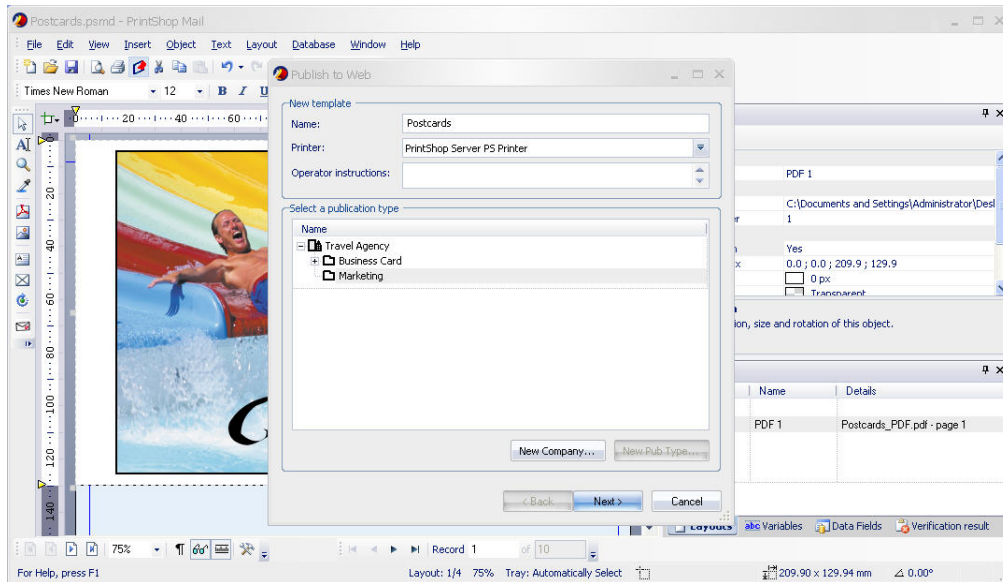
You may want to verify the output before publishing the document to PrintShop Mail Web. Select *Print* in the *File* menu to output the document to a printer. Make sure your printer supports duplex printing.



Postcard output

5.6 Publish the document

Before continuing be sure that you follow the instructions in the chapter *How to Publish to PrintShop Mail Web* in the PrintShop Mail manual. From PrintShop Mail select *Publish to PrintShop Mail Web* in the *File* menu and follow the online instruction. Publish the job to the *Marketing* publication type.



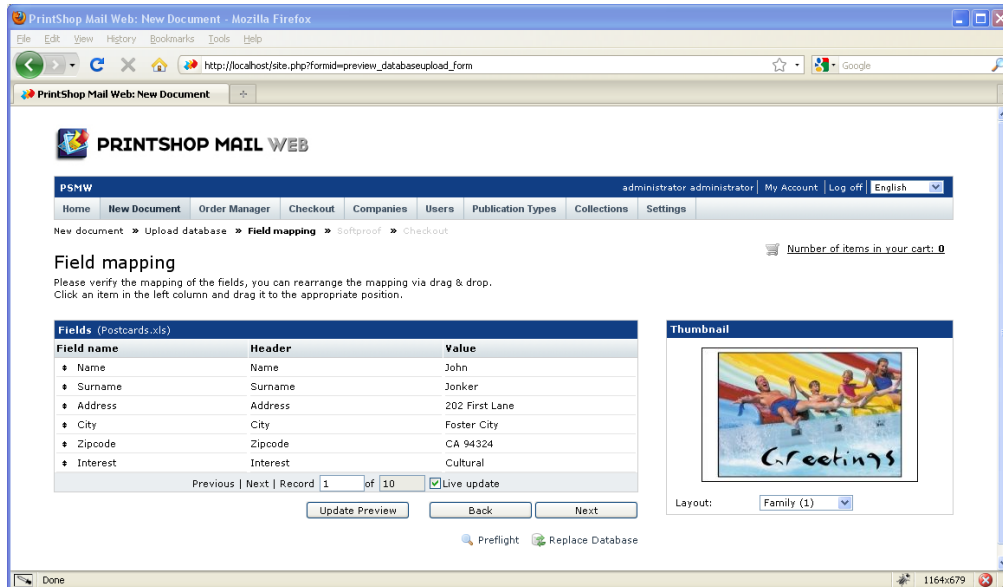
Select the Marketing publication type

5.7 PrintShop Mail Web

Open a browser, for instance Internet Explorer and enter the URL of your PrintShop Mail Web web site. Login, navigate to the *New Document* section and select the *Postcard* document.

In this case the document requires you to upload a database file. Click *Browse* and select the *Postcard.xls* database file. After uploading the file you can browse the records and update the preview.

Click *Next* to complete the ordering process.



The postcard document in PrintShop Mail Web

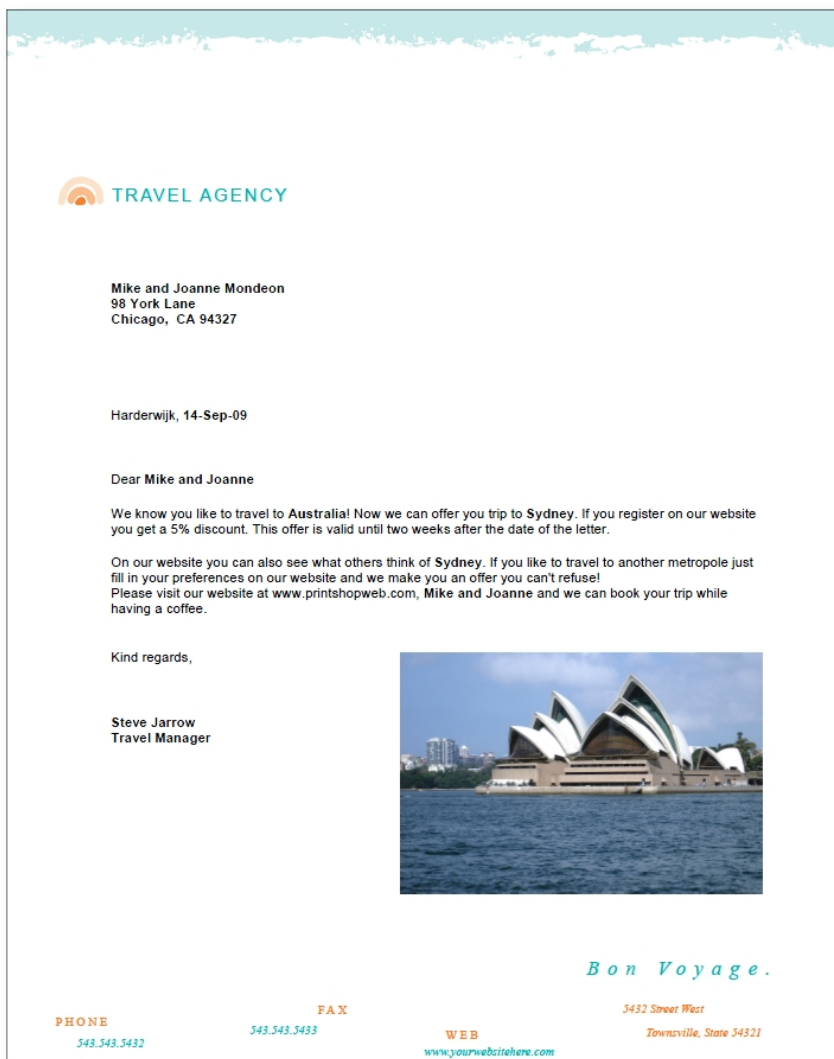


6 Newsletters

A travel agency sends out a newsletter to their existing customers. The newsletter contains variable images based on the customer vacation preferences. The newsletter also offers a customer a 5% discount if they register on the Travel Agency website.

This letter contains multiple variable elements like:

- variable customers (from a database)
- automatic date
- variable images based on a customer interest
- variable travel agent



The newsletter sample

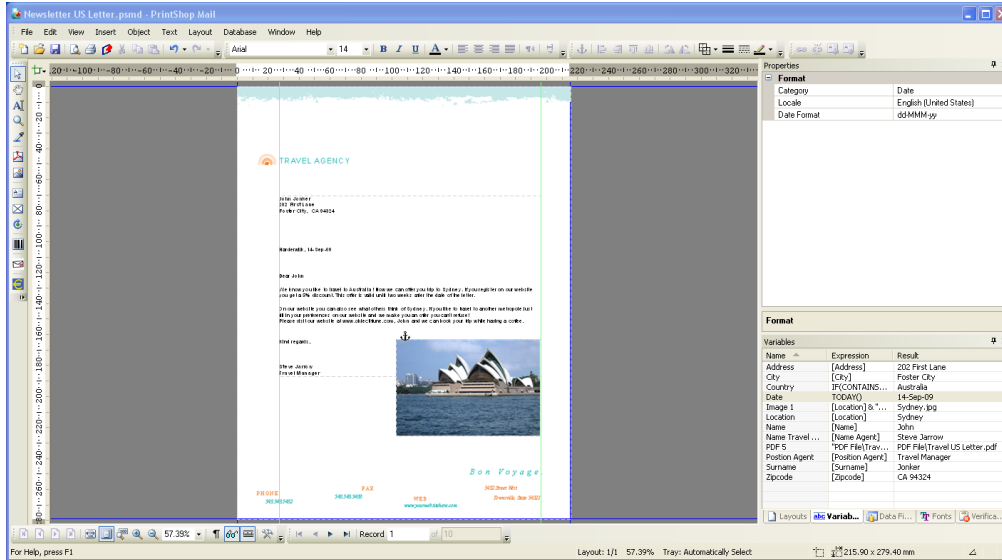
In the next pages you will learn how to:

- Create an automatic date
- Create variable images based on someone's interest
- To upload this to PrintShop Mail Web server

This newsletter is a combination of variable data from a database and input fields. It has also variable images based on a customer holiday interest.

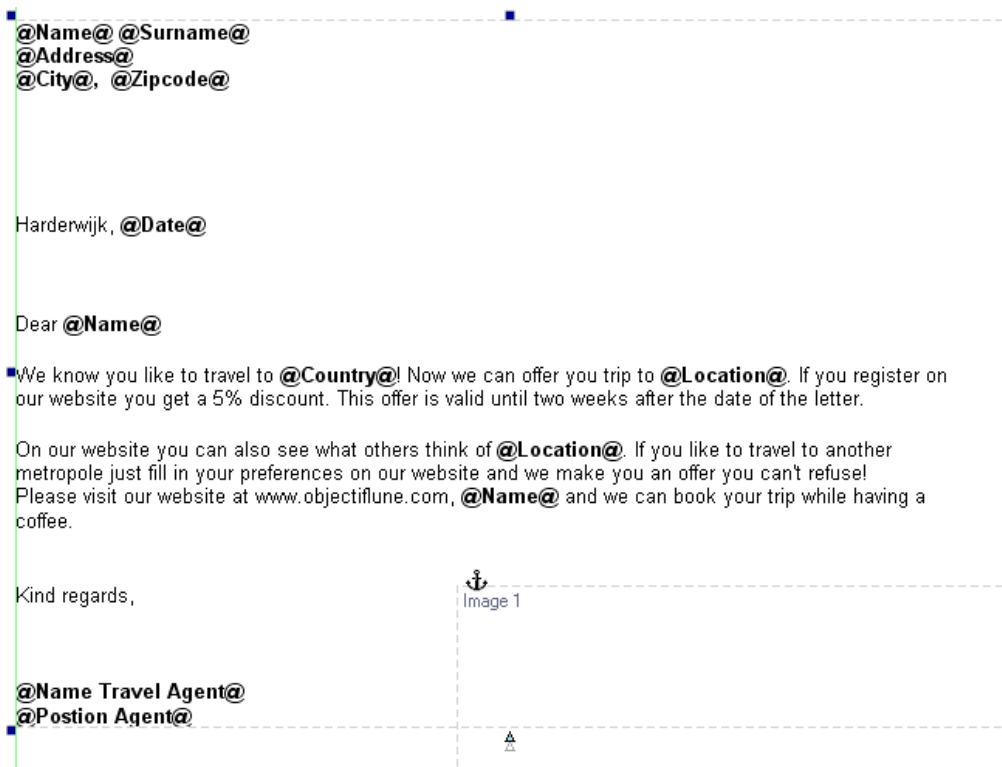
6.1 Variable elements

Start PrintShop Mail and open the *Newsletter.psmd* file located in the *Newsletter* folder (*Examples* folder).



The newsletter layout

The document contains variable text elements (bold font style) and a variable image. Select the text box to get an overview of the variable text elements.



The variable text elements

These variables also appear in the *Properties* panel (select *Variables* option). In this chapter we will explain how to create a:

- Variable date
- Create input fields, which can be altered in PrintShop Mail Web
- Variable images

Variables		
Name	Expression	Result
Address	[Address]	202 First Lane
Afbeelding 1	[Location] & "..."	Sydney.jpg
City	[City]	Foster City
Country	IF(CONTAINS...	Australia
Date	TODAY()	10/5/2007
Location	[Location]	Sydney
Name	[Name]	John
Name Travel ...	[Name Agent]	Steve Jarrow
Position Agent	[Position Agent]	Travel Manager
Surname	[Surname]	Jonker
Zipcode	[Zipcode]	CA 94324

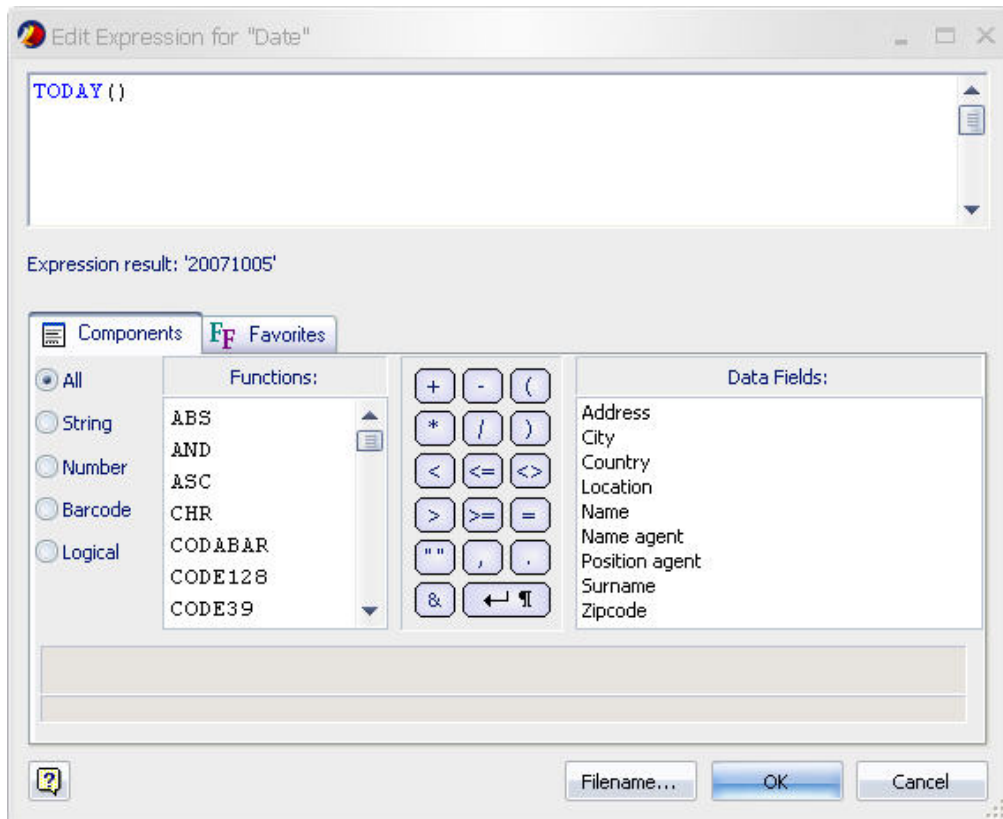
Layouts **Variables** Data Fields Verification result

The Variables pane showing the variables for the Newsletter document

6.2 Variable date

Double click on the variable *Date* in the *Variables* pane, the expression builder will be opened. The expression builder shows the *Today* function. This function will return the current date, based on the system time. For example if today is 27 August 2006 it will return that date on screen.

Click *OK* to leave the expression builder.



The Today functions returns the current date

The *Properties* pane shows the formatting for the *Date* variable. To change this format click the date format, a popup menu appears showing the various date format options.



The Today functions returns the current date

6.3 Input Fields

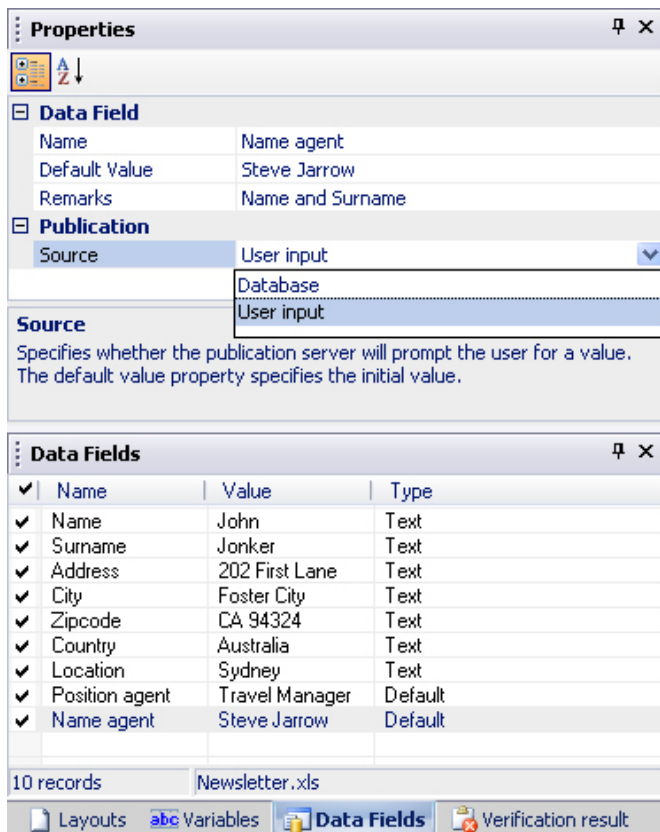
In the Newsletter document we created two user input fields:

- the *Name Travel Agent* variable
- the *Position Agent* variable

Double clicking the variable *Name Travel Agent* will open the expression builder. Between the brackets you will see the variable: *[Name Agent]*

This variable does not come from a database, but was typed in. Click *OK* to close the expression builder window.

Select *Data Fields* in the *Properties* window, and you can change it properties. By clicking the variable *Name Agent*, you have the possibility to alter the source of it. In this case we choose the option *User Input*. User Input fields gives end users the possibility to type in data or change its default in the PrintShop Webweb site.



Change the Source option to User Input in the Properties pane

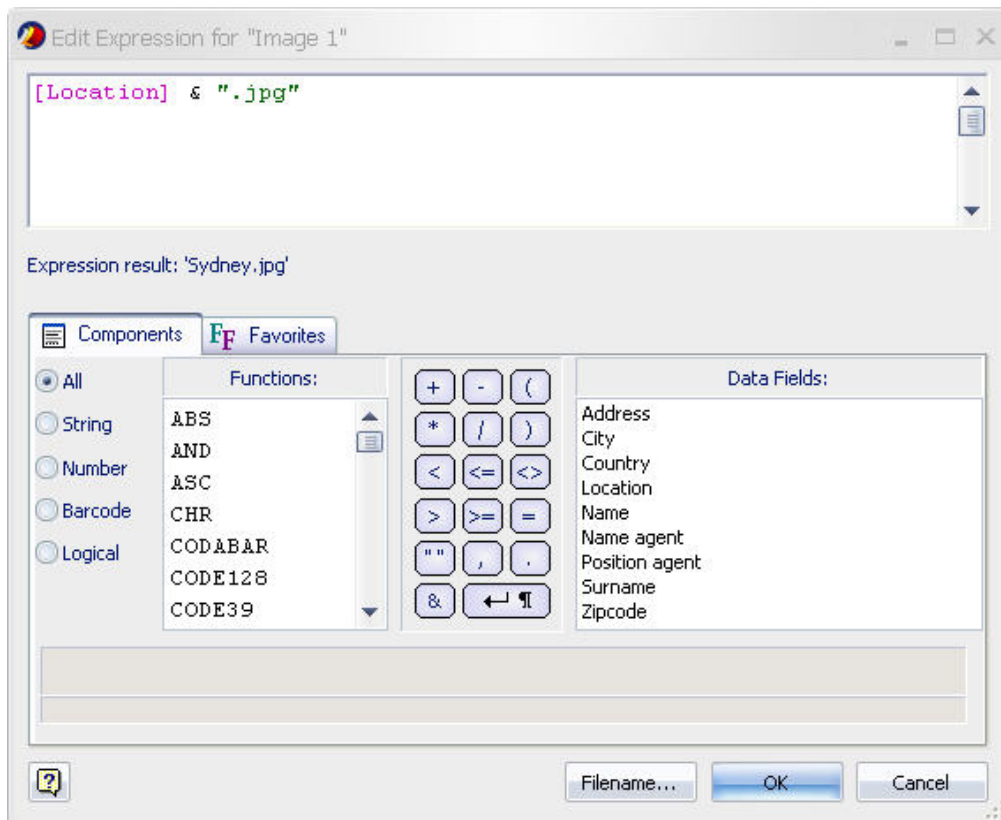
6.4 Variable images

The Newsletter document contains a variable image. Based on the customers interest a specific photo is printed. This document makes use of four different images:

- Paris
- Barcelona
- Amsterdam
- Sydney

As stated the images are printed by the holiday preferences of a customer. When a customer visited Paris, a picture of Paris will be printed. When he visited Sydney, a picture of Sydney is printed. The information comes from the database field *Location*. Scroll through the records and you will notice that the variable image will change.

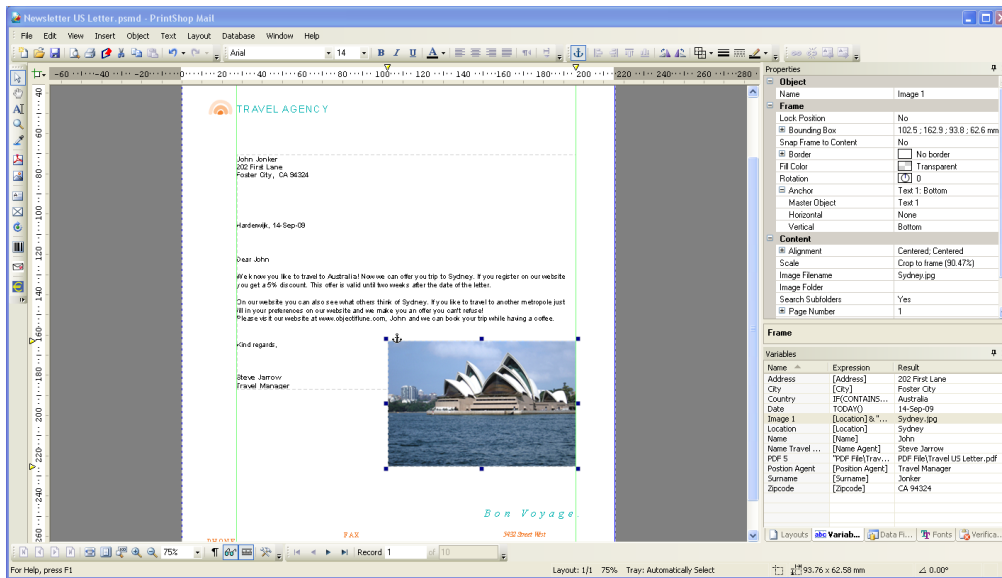
Connecting variable images to the database information can be done in a few easy steps. We have created an image box using the Image box tool. This will automatically create a variable called *Image 1 (Variables pane)*. Double click this variable to open the expression builder. Below you can see how the data of *Location* field is used to define the name of the image.



Change the Source option to User Input in the Properties pane

Once you have setup the expression you will need to define the location of the images. Select the image box in the layout and click the *Image folder* option in the *Properties* pane. Browse for the folder containing the images and click *OK*.

Note: If you are using images that are based upon conditions, and these conditions determine that the image should not be displayed (empty file name as result), a notification will be included in the preflight data for each empty image. The notification displayed is this No image specified. In order to avoid this you may want to use a transparent image as alternative for the empty file name.



The Image folder option in the Properties pane

6.5 Print the newsletter

You may want to verify the output before publishing the document to PrintShop Web. Select *Print* in the *File* menu to output the document to a printer.

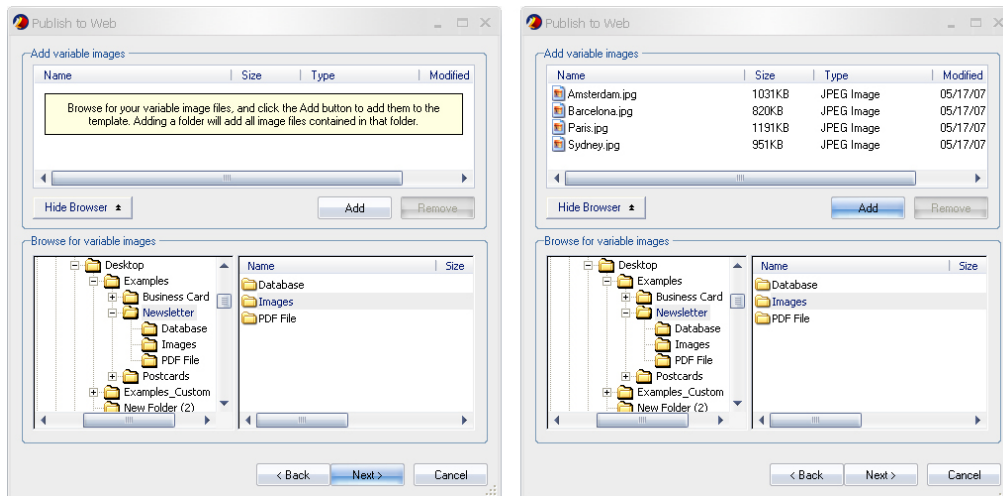


The newsletter output

6.6 Publish to PrintShop Mail Web

Choose *Publish to Web* from the *File* menu, the *Publish to Web* dialog appears. Select a *Publication type* and click *Next*.

In the dialog that appears you will need to add the variable images. Select the folder containing the image in the *Browse for Variable Images* section and click *Add*. The names of the images will be added to the *Add variable images* section. Click *Next* to proceed.



Select the Images folder to add the variable images

6.7 PrintShop Mail Web

Open a browser, for instance Internet Explorer and enter the URL of your PrintShop Mail Web web site. Login, navigate to the *New Document* section and select the *Newsletter* document.

In this case the document requires you to enter data manually (user input) and to upload a database file. First you'll need to enter information in the user input web form. Click *Next* and upload the Newsletter.xsl database file. In the *Database mapping* page browser through the records and check the update previews. The image shown in the preview should show the appropriate holiday destination.

The screenshot shows the PrintShop Mail Web interface in a Mozilla Firefox browser window. The address bar shows the URL `http://localhost/site.php?formid=preview_userinput_form`. The page title is "PrintShop Mail Web: New Document". The interface includes a navigation menu with options like Home, New Document, Order Manager, Checkout, Companies, Users, Publication Types, Collections, and Settings. The current page is titled "Upload database file" and includes a table for field mapping and a section for uploading a database file.

Column	Field name
1	Address
2	City
3	COUNTRY
4	LOCATION
5	Name
6	Surname
7	Zipcode

Database file

Source file:

Thumbnail

The thumbnail shows a newsletter layout with a header, a main content area featuring a travel agency advertisement, and a footer. The advertisement includes a picture of a sailboat and text about travel services.

The newsletter online

Click *Next* to complete the ordering process.



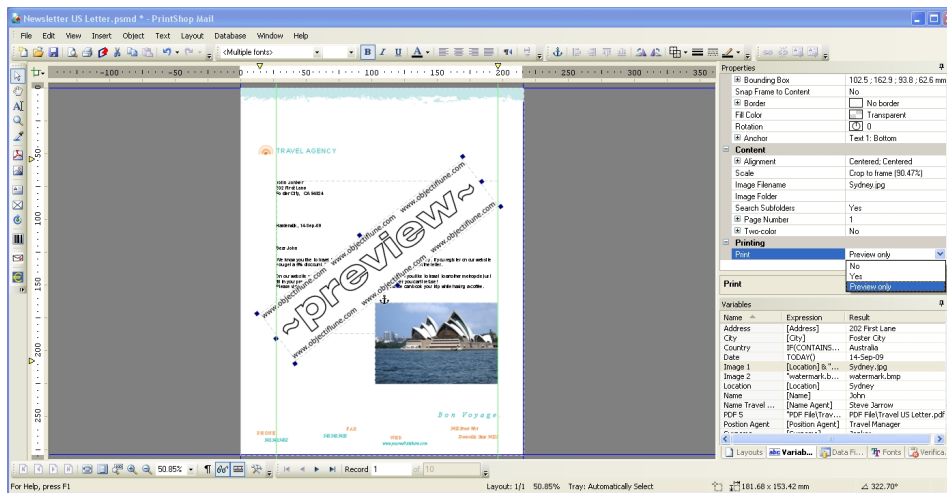
7 Creating a custom Watermark

With the introduction of PrinShop Mail 6.0 you can specify objects as non printable. These items will only be shown in the JPG previews and PDF softproofs of PrintShop Mail Web. Non printable objects can be used to create custom watermarks and emulate preprinted paper or specific paper types.

7.1 Non Printable Objects

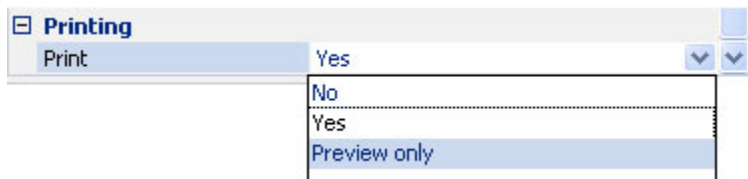
Placing a watermark on your documents will discourage people from copying them, claiming them as their own. In PrintShop Mail you can set the non printable property to any kind of object. Here's a simple way to add a custom watermark to your documents:

1. Launch PrintShop Mail and open the *Newsletter.psmd* file located in the *Newsletter folder (Examples folder)*.
2. Select the *Image File* option in the *Insert* menu. The *Select Image File* dialog appears.
3. Navigate to the *Newsletter* folder located in the *Examples* folder. Select the *watermark.bmp* image and click *Open*. The image will be placed in the layout.
4. Move the image to a central position on the layout, rotate the image and scale it so it overlaps some important/variable areas of the design.



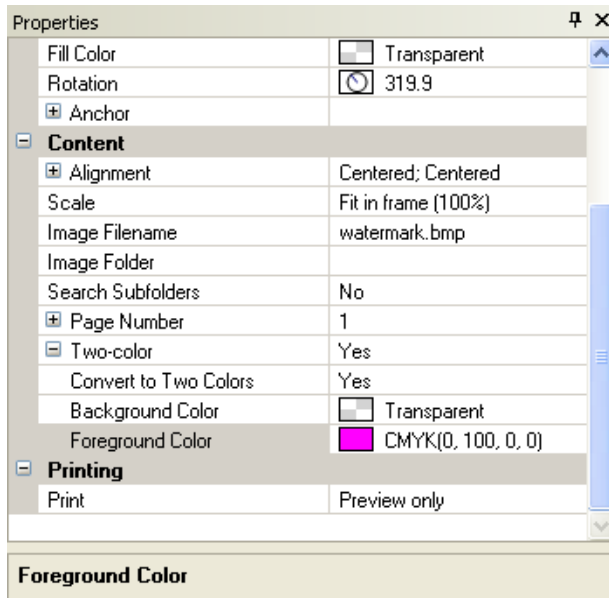
The scaled and rotated watermark image in the layout

5. Make sure that the image is selected and select *Preview only* in the *Printing* options section of the *Properties* panel. By setting this option to *Preview only*, the image will only be visible in the JPG preview and PDF softproofs generated by PrintShop Mail Web. Print and PDF output created by an operator (in-plant status) will not show this object.



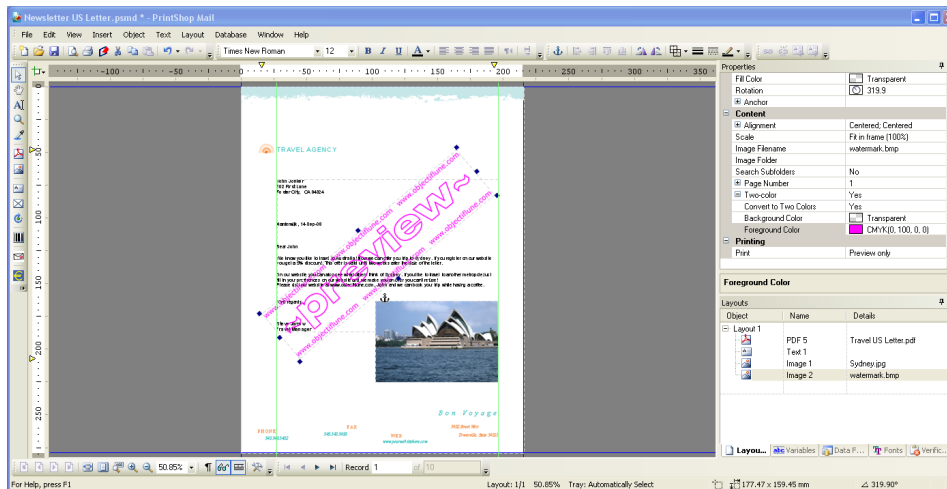
The preview only option in the Printing section of the Properties pane

6. To finalize the design you can change the color scheme of the watermark image. As the watermark image is a black and white bitmap image you can change the colors of its background and foreground (the black parts). Select the image and set the *Convert to Two Colors* option to *Yes* in the *Two color* section of the *Properties* pane.



The Convert to Two Colors option set to Yes

- Now set the *Background Color* to *Transparent* and change the *Foreground Color* to one of the available colors. This will apply the selected color to the black pixels of the image.



The image converted to a Two Color image

Now you're all set and ready to publish the document to PrintShop Mail Web.



8 How to Continue

Now you completed this guide you might want to learn more about PrintShop Mail and/or PrintShop Mail Web.

To serve the world wide variable data needs, we work with a global network of partners, local distributors and support departments. Check the following website for more information:

- www.objectiflune.com