PRINTSHOP
MAIL

# Getting Started

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# Table of Contents

# Installing PrintShop Mail

## Before you start

If you are installing PrintShop Mail on a computer with Windows 2000, XP, 2003 or Vista, make sure you are logged in with full administrative rights before running the installation program.

## Installing in Windows

> Your installation file may have been delivered digitally or downloaded through our website. In this case, "CD-Rom" refers to the download location of the software and "Setup.exe" refers to a file that may be called "PrintShop Mail Suite 7.exe"

1. Locate the **setup.exe** file on the CD-ROM.
2. Double click this file to start the installation wizard.
   The installer loads the setup (this may take a few minutes).
3. Select the language you want to use for the installation then click **OK**.
4. If your computer is missing prerequisites necessary for PrintShop Mail to be installed, a dialog appears and indicates that they will be installed.
5. Click **Next** to download and install the required components.
6. A warning is displayed indicating that PrintShop Mail Web will be installed with a demo license, if it is installed. Click **OK** to dismiss the message.
7. Click **Next**. The *License Agreement* page is shown.
8. When you have read and understood the license agreement, click on **I accept the terms of the license agreement**. Click **Next**.

> You must accept the terms of the license agreement to continue.

9. Check the features that you want to install with PrintShop Mail. You cannot unselect PrintShop Mail itself, but can choose not to install its optional components. If you want to install PrintShop Mail Web, check that option. Click **Next**.

10. The *Destination Folder* screen displays the drive and folder where PrintShop Mail will be installed. To install the software elsewhere, click **Change...** and navigate to the desired folder.

11. The *Program Folder* name determines the name that appears in the *Start Menu*. Keep the default name or change the name as desired, then click **Next**.

12. Click **Next** to start copying the files and install the software. The *Setup Wizard* starts installing the files.
    When the copying is complete, the final window appears.
    You may check **Check for Updates** to check for updates after the installation has finished (recommended).

13. Click **Finish** to complete the installation of PrintShop Mail.

## Installing on Mac OS

>> PrintShop Mail 5.4 is supported on Mac OS 10.4.11 and later (including System 10.5).

1. Locate the PrintShop Mail 5.4.x.dmg file on the CD-ROM or download location.
2. Double click on this file.
3. Select the language you want to use for the installation.
4. Read the license agreement and select " **Agree**". (If you select " **Disagree**" , the installation will be canceled).
5. A window will be displayed " Opening PrintShop Mail 5.4.x.dmg".
6. You can drag the PrintShop Mail icon to the Applications folder or to any other location on your computer.

# Hardware Key and License

Without a hardware key, also known as "Dongle", PrintShop Mail runs in **Designer** mode. In this mode, all PrintShop Mail functions are available, but you can only print up to 25 records per session and a watermark is printed over each layout output.

You can use each credit on your hardware key to print one record.

## To install the hardware key

This is a picture of the USB hardware key (though your key may differ slightly in appearance).



*The Hardware Key*

**Windows**

- Attach the hardware key to the USB port on your computer.

>> Though Windows should recognize your key by default and install it without intervention, in some cases it may not be able to do so. In these cases, you will need to manually download and install the Aladdin HASP key drivers, available online at: http://www.aladdin.com/support/hasp/enduser.aspx
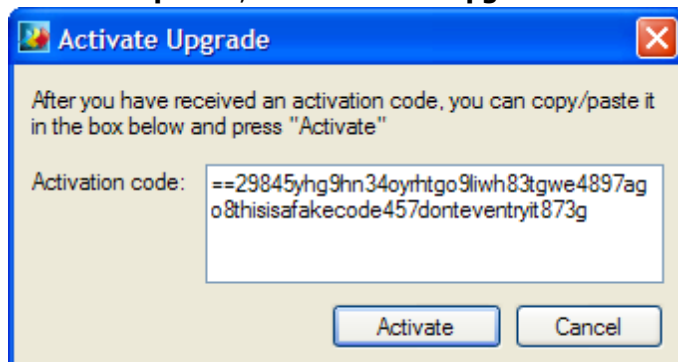
**Mac OS**

1. Attach the hardware key to the USB port on your computer.
2. Start PrintShop Mail
3. From the **Help** menu, select **Install Dongle Software...**
4. Follow the instructions on the screen

## To activate the hardware key

**Windows**

1. Attach the hardware key to the USB port on your computer.
2. Start PrintShop Mail
3. From the **Help** menu, select **Activate Upgrade**. The *Activate Upgrade dialog* appears.



4. Copy and paste the Activation code that was provided to you when you redeemed your voucher, in the **Activation code** box.
5. Click on **Activate**

## To view credit information on the hardware key:

1. Start PrintShop Mail.
2. From the **Help** menu, select **Credit Information**.

The Credit Information dialog will also display your License type, Serial Number, remaining credits as well as the Features included in your dongle. The Features are usually the OL Care Maintenance agreement end date and other possible features depending on the version.

# Upgrading PrintShop Mail

The hardware key contains the license information of the PrintShop Mail application.

To view the license information, select **Help**/**Credit Information**.

To use certain features in PrintShop Mail, your license must be upgraded before you are allowed to use this feature. This count for the amount of credits, CARE, automated printing and multi user licenses.

**Credits**

Unlimited or Production version, allows unlimited records to be printed.

Limited or Standard version, allows 200,000 records to be printed.

**CARE**

The care date determines which PrintShop Mail version is licensed. Each PrintShop Mail version has an own release date, which is compared with your care date. If your care date is equal or newer than the release date, the application will run as licensed, otherwise the application will run in demo mode.

**Cross Platform**

All current PrintShop Mail dongles are cross platform and any user that has a valid OL Care contract can request a voucher for a cross platform license.

**PrintShop Mail upgrade options**

The **Upgrade** options are only enabled when the PrintShop Mail hardware key is attached to the computer where the upgrade procedure is performed.

**To upgrade your hardware key**

From the **Help** menu, you can select from three different upgrade menu items:

- **Voucher**: If you have a PrintShop Mail voucher number, click on the "Voucher" option. A PrintShop Mail voucher web page will open. Here you need to enter the voucher number and some additional information to confirm the request.
- **Upgrade request**: If you want to add credits, upgrade the version, add OL CARE or another option, click on the "Upgrade" option. The PrintShop Mail Upgrade page will open. Here you select the options you want and some additional information to confirm the request.
- **Activate dongle**: If you have received an Authorization code back from your voucher or upgrade request (by email), you have to copy that code into the Activate dongle screen. Then click "**Activate**".

# Installing a Printer Driver

PrintShop Mail is capable of generating PostScript and non PostScript output.

**PostScript output**

To generate PostScript output, PrintShop Mail must communicate with a PostScript printer driver. The PrintShop Mail installer installs a PostScript printer which will be used by the application to generate PostScript output.

We recommended that you use either the Adobe or Microsoft printer driver in order to install your own printer.

**Adobe PostScript Driver**

Printer installation using the Adobe PostScript driver requires the AdobePS installer and a PPD (PostScript Printer Description) file.

For more information about Adobe PostScript Driver, please visit www.adobe.com.

**Microsoft PostScript Driver (Windows only)**

You can install a printer using the Microsoft PostScript driver with the **Add Printer** wizard in the Windows **Control Panel**. The wizard prompts for an INF file containing printer specific information.

**Non PostScript output**

When you want to print to a non PostScript printer, you just have to select the printer driver for that printer. PrintShop Mail will print through that printer driver non optimized output. Printing and spooling time will be significantly slower compared to other print technologies like Optimized PostScript.

# 🖼️ License Agreement

**PrintShop Mail User Guide**

**ELECTRONIC END USER LICENSE AGREEMENT FOR PRINTSHOP MAIL**

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YOUR ACCEPTANCE OF THE FOREGOING AGREEMENT WAS INDICATED DURING INSTALLATION.

# Contact Information

To find an Objectif Lune office near you and for more information on our products and services, visit www.objectiflune.com.

**PRINTSHOP MAIL** SUITE

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